



Many Rivers Welcomes New CEO Daniel Becker

Coming from German descent, Daniel was born and raised on Dharug land and has spent most of his adult life living and working between Gumbaynggirr and Birpai country, including 5-years living and working in the remote Australian Indian Ocean Territories of Christmas Island and the Cocos (Keeling) Islands. Daniel holds a Masters in Business Administration from Griffith University and has a passion for supporting vulnerable people and communities through innovative service programs. Having previously led a number medium-sized NDIS/Aged Care and education providers, Daniel brings a wealth of experience to Many Rivers. In his next career chapter as CEO of Many Rivers, Daniel is passionate about helping the organisation to achieve its mission of Closing the Gap in Aboriginal Wellbeing through housing, partnerships and community development, as well as supporting and mentoring the next generation of Aboriginal leaders who will continue to drive our mission for many years to come.

COMMUNITY ENGAGEMENT

Birpai Women's Festival *NAIDOC Day*

Boggabilla / Toomelah Community BBQ



CONGRATULATIONS TO THE TOOMELAH TIGERS
WINNING THE LISMORE ABORIGINAL KNOCKOUT TITLE
20 - 18
IN GOLDEN POINT EXTRA TIME



Important!! - Smoke Alarms Save Lives

Many Rivers is now partnering with Smoke Alarms Australia to conduct annual safety checks of your home*.

Working smoke alarms save lives and we appreciate your time regarding this important matter. When your smoke alarm is next due to be inspected, the **Smoke Alarms Australia team will contact you via phone or text from 0488 805 713** so please add this number to your phone contacts.

Smoke Alarms Australia also has a 24/7 Beeping Alarm Support line. Please call **1300 652 213** if your alarms is chirping or goes off for no apparent reason.

They also have a **FREE** tenant app from the App Store. - Search for Smoke Alarms Australia which you can download.

Note: *The following locations are not currently serviced by Smoke Alarms Australia so Many Rivers will continue to service these locations with local trades: Armidale, Ashford, Boggabilla, Bonalbo, Gilgai, Glen Innes, Inverell, Mallanganee, Tenterfield, Tingha, Toomelah, Willawarrin.



Cheryl Maurer Retires.....

Many Rivers bids a fond farewell to our longest serving employee, Cheryl Maurer. Cheryl began in 2008 with MAHA in Kempsey. We wish Cheryl all the best in her Retirement.



Stay Safe During Snake Season

September – April is snake season in Australia! So, let's talk safety!



Where do snakes hide?

To protect your family and pets, remove common snake hideouts in your yard, such as:

- Rock piles
- Overgrown Vegetation
- Long Grass
- Wet Grass
- Pathways
- Piled hoses
- Firewood Storage
- Open Areas Under Sheds/House
- Puddles
- Rubbish and Storage
- Sunken Spots
- Water sources, like ponds

Encounter a snake? Stay Safe

- **Don't try to handle or kill it:** Keep children and pets away. Snakes are not naturally aggressive and prefer to retreat. They attack humans when hurt or provoked
- **No capture attempts:** If bitten, stay calm. Trying to capture the snake will likely lead to more bites.
- **Anti-Venom available:** Anti-venom is accessible for all venomous snakes in Australia.

Need snake removal?

Contact Many Rivers for your nearest snake catcher from our reptile handler list.

Please note, it is the tenant's responsibility to organise and pay for snake/reptile removal.

Are you keeping up with your rent payments?

Hey Mob, just a quick reminder that paying your rent on time is super important.

It helps keep our homes sweet and our communities looking fresh.

When you pitch in and pay your rent on time, your making sure everyone's home gets looked after. So, let's keep it real and stay on top of those payments!

If you don't pay your rent, you will get a debt (rent arrears), and you might be at risk of losing your home.

Pay your rent on time and stay in the green.



If you miss a rent payment

- **We will phone you** for a yarn about your situation.
- **You will get an urgent reminder letter** from us telling you that your rent is overdue and needs to be paid.
- **We want to help!** If you are feeling the pinch we can discuss setting up a payment plan or refer you to other support services to help you get back on track.

If you miss multiple payments or stop paying your rent

- **Your home (tenancy) might be at risk**, and you might end up at NCAT, which is a court hearing where they look at your situation and make decisions about your home.
- **We will phone you again** to yarn about your situation.
- **We will ask if you want help connecting with ATAAS** (*Aboriginal Tenants Advice and Advocacy Service*) to yarn about your situation.
- **You will get a termination letter from us** telling you what you need to do to get back on track.

Refer also to our Arrears Management Policy on our website: www.mrrahms.com.au

CHRISTMAS CLOSURE

Our office will be closed from Thursday 19th of December 2024 and will re-open Monday 6th of January 2025.

Whilst our office is closed, phone calls will be re-directed to our after hours phone service for any emergencies.

Prizes: 4 x \$500 Gift Cards



To celebrate the festive season, we're bringing back our Tenant Christmas Competition again in 2024!

4 of our deadly tenants have the chance to win a \$500 gift card. To go into the draw, all you need to do is pay your rent as normal