

# NAIDOC Week

Running from 3 - 10 July, NAIDOC Week 2022 had the theme of Get Up! Stand Up! Show Up! for systemic change and the continuing support of our mob, Elders, and communities.

NAIDOC Week also focused on celebrating those who have driven change in our communities over generations. It's about going beyond just acknowledgement, and taking genuine action to support, celebrate, and recognise Aboriginal and Torres Strait Islander peoples' rights.

The Many Rivers team celebrated NAIDOC Week 2022 by attending various events across our footprint. This includes a flag-raising ceremony on Birpai Country, the Nambucca Valley Pamper Day, and an event in Purfleet, Taree. In the wet weather, our team also held an office lunch featuring a round of bingo.





# Meet the Team

## Housing Cadet, Holly Austin

My name is Holly, and I'm a cadet working and studying full-time under Many Rivers. I was raised in Moree, and then moved to Port Macquarie in 2010. After four years, I then moved to Sydney for boarding school. I joined Many Rivers because my father had worked in social housing - something we call 'family business'. I have also grown up in rental houses nearly my entire life.

## Aboriginal Trades Wanted

Many Rivers is seeking Aboriginal tradespeople for maintenance and repair work in our New South Wales footprint areas.

### Trades we're looking for include:

- Plumbing
- Tiling
- Handyman
- Lawn & garden care
- Electrical
- Carpentry

If you're interested in working with us in one of our required trades, please get in touch with us on **02 6562 2576**.

## NEW Location!

WATCH THIS SPACE

### Northern Region Office

*Soon to open offices in the Northern Rivers!*

Many Rivers Aboriginal Housing is coming to the Northern region, opening a new office soon. Follow us on Facebook to stay up to date with our business updates.

 @mrrahms

## BPAY Changes

### 3 ways to pay rent and water...

*ANNOUNCEMENT - Many Rivers Regional Housing has now introduced BPAY facilities. You now have 3 easy ways to pay your rent and water changes:*

**Centrelink Deductions:** If you currently pay your rent through Centrelink, there is nothing you need to do.

**BPAY Facility:** New instructions will be on the bottom of your monthly statement

**Direct Debit:** ANZ

**BSB:** 012 703 | **A/C:** 4817 90495

**Reference:** your new BPAY number.

If you pay via a direct deposit to ANZ bank, you will need to advise them of your new Book ID or change your direct debit details.



# Welcome NEW Tenants

The Many Rivers team would like to welcome new tenants who are a part of the Aboriginal Housing Office (AHO) property transfers across New South Wales. We're extremely excited about this opportunity to work with you and your community.

## NEW Tenant FAQs

### I'm a new tenant; what does the transfer mean for me?

There is no change to your tenancy conditions and you don't need to sign a new lease with us. The transfer is automatic, but there are a number of forms that need to be completed, which can be requested from your Housing Officer.

### Who do I call for maintenance requests?

If you require any repairs or maintenance at your property, contact the Many Rivers Aboriginal Housing team: **02 6562 2576**

### How do I pay rent and utilities?

There are two main ways you can choose to pay rent and utilities. If you receive Centrelink, the easiest way to pay is through Centrepay, or you can pay directly from your bank account.

### I have another question.

Get in touch with us on 02 6562 2576  
or email us at [reception@mrrahms.com.au](mailto:reception@mrrahms.com.au)

## Housing Upgrades

The Many Rivers team is currently undertaking the Aboriginal Community Housing Investment Fund (ACHIF) project, delivering community housing upgrades with funding from the Aboriginal Housing Office NSW. The funding is being put towards maintenance and repairs of existing properties, as well as brand new home builds.

*"I love my new kitchen  
and can't wait to start  
cooking some  
beautiful meals."  
Debbie Forster*

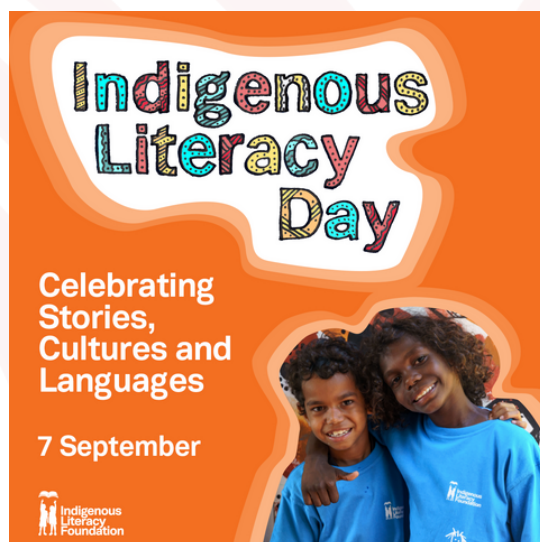


## Indigenous Literacy Day

**7 September 2022**

Indigenous Literacy Day is about celebrating stories, cultures and languages. It's run by the Indigenous Literacy Foundation, which recognises the importance of language and storytelling for culture and community.

Are you celebrating Indigenous Literacy Day this year? Send in your photos to us:  
**[reception@mrrahms.com.au](mailto:reception@mrrahms.com.au)**



# Meet the Team

## Housing Support Officer, Nakita Binge

My name is Nakita and I'm a proud Bundjalung and Kamilaroi woman. I've been with Many Rivers Regional Housing for over a year now. I started as a Junior Housing Support Officer and then got promoted to Housing Support Officer not long after. My role and responsibilities involve rent collection, inspections, and customer engagement.

**What do I love about this role?** I get to work with Aboriginal and Torres Strait Islander people from all over the northern NSW region, visiting different communities, meeting different tribes, and also meeting more people I'm related to. My passion is making sure Aboriginal and Torres Strait Islander tenants get the best housing service they can and make sure they live in a safe home.



## We want to hear from you

**Tell us your feedback!**

At Many Rivers Aboriginal Housing we are committed to providing outstanding customer service, and we value feedback on all aspects of our service.

Provide your feedback by completing the form on our website, emailing us at [reception@mrrahms.com.au](mailto:reception@mrrahms.com.au), or calling us on **02 6562 2576**.

## Keeping your electricity bill down

### Here are some tips & tricks

With the rising costs of electricity in Australia's east coast region, here are a few tips and tricks you can use to keep your electricity bill in check.

- Turn off appliances not in use at the power point, including TVs and computers
- Install energy-efficient lighting, such as LED light bulbs
- Stay warm in Winter by opening up curtains or shades to let light in
- Use cold water to wash your clothes
- Switch off lights when you're not in the room
- Dry your clothes outside on a clothesline instead of using a dryer

## Stay in the Loop

### What's the latest?

Want to hear more about what we're up to? Follow us on Facebook to learn all the latest on community events, home maintenance tips and tricks, and what's going on with the Many Rivers team.

 **@mrrahms**